7-1-2021

1 of 2

## **INVESTIGATIVE PROCESS**

## **EFFECTIVE**

July 1, 2021.

## Subject(s)

Administrative Policy Hospitals and Facilities (APF) 107, State Hospital Administration Standard of Promptness for the Hospital Investigative Process

Complaints, patient grievances, and MDHHS work rule violations are investigated independent from hospital operations, timely, and with consistency and quality, in order to minimize conflicts of interest and bias, while informing risk management in an integrated patient safety system.

Reason: New policy item.

Issued: 7-20-2021 STATE OF MICHIGAN

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7-1-2021

MANUAL MAINTENANCE INSTRUCTIONS

APB 2021-023

Added Items ...

**APF 107** 

Issued: 7-20-2021 STATE OF MICHIGAN

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